

## IMPORTANT NOTICE TO ALL CUSTOMERS IN THE 760 AREA CODE

### The 760 area code is being split to meet the demand for new numbers

#### What is changing?

On November 8, 2008, California's 760 area code will be split into two area codes. The northern San Diego portion of the 760 area code will be changed to the new 442 area code. The remaining section will retain the 760 area code (see map legend). This change will apply to both residential and business wireline and wireless service as well as other communications services.

Local calls within your area code will continue to be dialed with 7-digit dialing; local calls from one area code to another area code will require 1+10 digit dialing.

#### Why is the new area code necessary?

The new area code is necessary to accommodate the growing demand for new wireline, wireless and fax telephone numbers.

#### When will the new 442 area code go into effect?

Beginning November 8, 2008, you should start using the new 442 area code when calling numbers with prefixes identified at the bottom of this message.

If you forget, your calls will still be completed until May 16, 2009, when you will be required to use the new area code. That gives you six months to get into the habit of using the new 442 area code.

#### Who is affected?

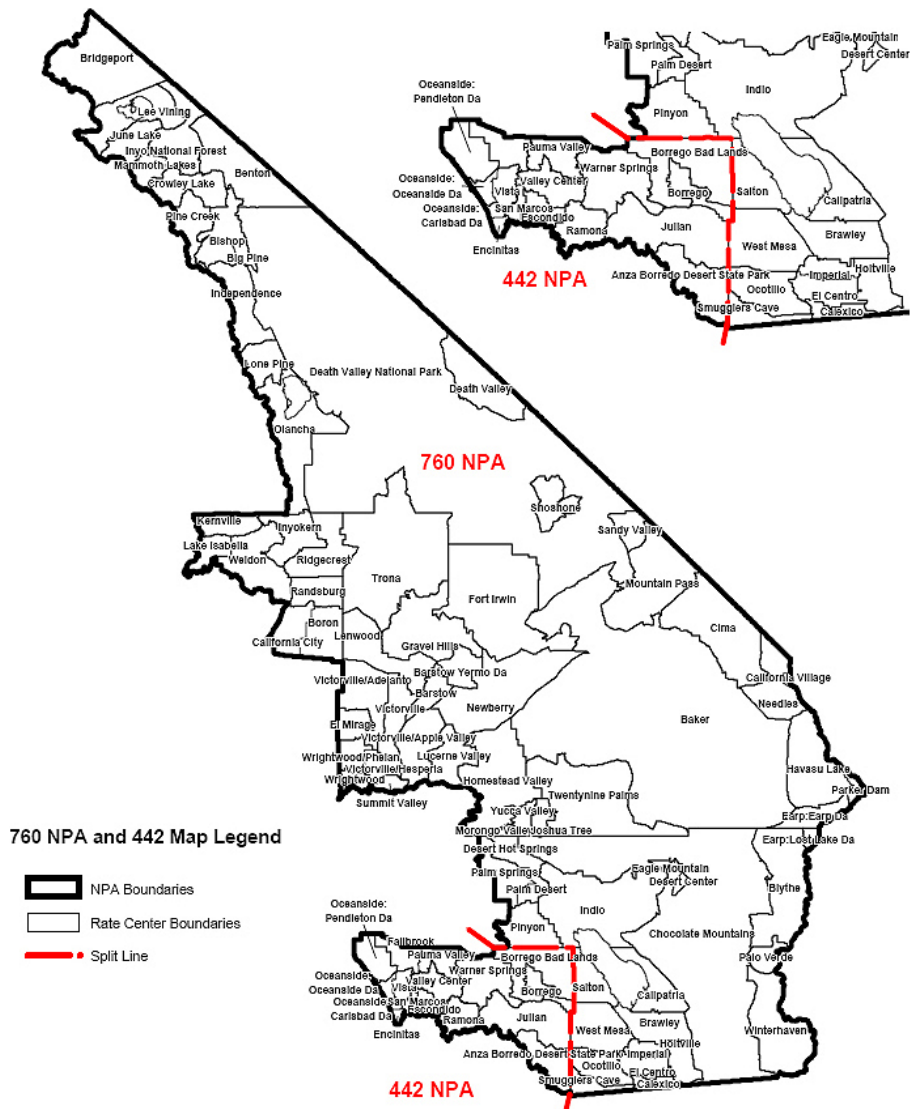
All customers in the northern San Diego portion of the 760 area code will be changing to the new 442 area code, and the remaining section will retain the 760 area code.

**Some of the cities changing to the new 442 area code include:** Borrego Springs, Camp Pendleton, Carlsbad, Encinitas, Escondido, Fallbrook, Julian, Oceanside, Pauma Valley, Ramona, San Marcos, Valley Center, Vista, and Warner Springs. See the "Affected Prefixes" identified at the bottom of this message.

**Some of the cities retaining the 760 area code include:** Bishop, Brawley, Bridgeport, Blythe, Calipatria, Calexico, El Centro, Holtville, Imperial, Indio, Mammoth Lakes, Needles, Ocotillo, Palm Springs, Parker Dam, Ridgecrest, Salton, Victorville, and Winterhaven.

#### What will not change?

- Your seven digit telephone number will remain the same.
- The price of a call, coverage area, or other rates and services will not change.
- Your local calling area will not change. What is a local call now will remain a local call, regardless of the number of digits dialed.
- Dialing 911, 611 and 411 is not changing.
- If 211, 311, 511, 711 and 811 are currently available to you, you can still dial them with just three digits.



### What will you need to do?

- Some of the things that you may need to update to reflect the new area code include phone numbers, business stationery, packaging, advertising, databases and billing records. Also, check with friends, family and business contacts, and update your personal phone book with the appropriate area code and telephone numbers.
- **If you have family or friends in the military outside of the United States, please make sure they know and use your new 442 area code beginning November 8, 2008.**
- If you have services or equipment that are programmed to dial a seven-digit number that will now require the 760 or 442 area code, you or your vendor should reprogram them to include 1 + the appropriate area code when dialing. These may include fax machines, internet dial-up numbers, alarm circuits, speed dialers, call forwarding, cell phones and beepers.

### Will callers have to dial differently when the new 442 area code is established?

All local calls within your area code can be dialed with just the seven-digit number. Local calls to other area codes will require 10 digits – the area code and the seven-digit number. As usual, dial a “1” before the area code. All operator-assisted calls, including credit card, collect and third-party calls, will require dialing “0” plus the 10 digits.

### Using the new area code is easy. Here’s how: The X’s represent the numbers you’re dialing.

If you’re dialing from your new 442 area code:	If you’re dialing from the 760 area code:
<i>To make a call to this area code...</i> <b>442 Dial XXX-XXXX</b> <b>760 Dial 1-760-XXX-XXXX</b>	<i>To make a call to this area code...</i> <b>760 Dial XXX-XXXX</b> <b>442 Dial 1-442-XXX-XXXX</b>

### Questions?

If you have any questions about the new area code, please call **Telscape Communications** at **1-877-771-7736**. You can also visit the California Public Utilities Commission website at <http://www.cpsc.ca.gov/442areacode>.

### Affected prefixes:

<b>Telephone numbers beginning with any of these prefixes will change from Area Code 760 to Area Code 442 on Saturday, November 8, 2008. Your seven-digit telephone number will remain the same. If your prefix is <b>NOT</b> listed below, your area code is <b>NOT</b> scheduled to change.</b>												
201	286	414	456	504	547	615	666	716	744	795	846	930
204	290	415	458	505	551	621	670	717	745	796	847	931
207	291	419	465	509	557	622	672	720	746	798	850	936
208	293	420	466	510	558	630	675	721	747	801	855	940
210	294	421	467	512	560	631	681	722	748	802	857	941
212	295	429	468	516	566	632	682	723	749	803	859	942
213	297	430	470	517	571	633	683	724	750	804	860	943
214	300	431	471	518	575	634	685	725	751	805	870	944
215	304	432	472	519	576	635	687	726	752	806	871	945
216	305	433	473	520	579	637	688	727	753	807	877	966
224	310	434	476	521	580	638	689	728	754	809	884	967
225	313	435	477	522	583	639	690	729	755	814	888	975
230	315	436	479	525	585	642	692	730	757	815	889	978
231	317	438	480	526	586	643	695	731	758	818	891	986
233	330	439	481	527	591	644	696	732	759	822	892	990
236	331	440	484	528	593	645	697	734	761	823	896	994
237	334	443	487	529	594	649	703	735	763	825	901	
239	338	444	489	532	597	650	704	736	765	826	907	
260	385	445	492	533	598	651	705	737	767	827	908	
268	390	448	494	535	599	652	707	738	781	828	913	
270	400	450	496	536	602	653	708	739	782	829	916	
271	402	451	497	539	603	654	710	740	783	839	917	
274	405	452	498	542	607	655	712	741	787	840	918	
277	407	453	500	543	612	658	714	742	788	842	926	
283	410	454	503	546	613	661	715	743	789	845	929	